

# Adore IAX SOFTPHONE

## User Manual



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## 1. Welcome to Adore IAX Softphone

We believe that our customers deserve nothing short of best. To cater the varied communication needs of our clients and deliver superior solutions and services in Softphone. Adore IAX softphone, which is the basic model, IAX Softphone especially designed to give you a soothing communication experience for Asterisk for VoIP signaling. Adore IAX softphone is extremely flexible and is crafted out while keeping the various requirements of our clients, however it is mainly designed for control of IP voice calls. It strategically add the power of live voice communication to any PC-to-Phone, PC-to-PC and and to provide native support for NAT (Network Address Translation) transparency.

IAX softphone is easy to use behind firewalls. Furthermore Adore IAX Softphone can be used in countries where ISPs are filtering the VoIP, IAX can be easily hidden.

### 1.1– Adore IAX Softphone Features

- IAX Protocol Support
- Customized skin interfaces
- Hold / Unhold
- Display Balance
- Display Credit account time
- Call Timer
- Last Number Redial
- Local Signalization (Dial tone, busy, ring back, etc.) for user comfort
- Recent call
- Touch-Tones
- Address Book
- Microphone Volume Control
- Speaker Volume Control
- Works well on most of the versions of Microsoft Windows ( NT4, 2000,XP, 2003, Vista)Versions
- Auto-configuration of settings for easy deployment

These features would enable you to connect your Softphone to any PC or Phone and enjoy the slashed rates in comparison to traditional phone call.



## 1.2 - Adore IAX Softphone panel and User Features





## 2. Installations and Setup

### 2.1 Account Information

After choosing a VoIP service provider, you will need the following information

- IAX IP / Domain
- User name
- Password

### 2.2 System Requirements

Processor Minimum: Intel Pentium III 1.3 GHz or equivalent

Optimal: Pentium 4® 1.8 GHz or equivalent

Memory 128 MB RAM

Hard Disk Space 50 MB

Operating System Windows® Vista®

Windows 2000

Windows XP

Connection IP network connection (broadband, LAN, wireless)

Sound Card Full-duplex, 16-bit

### 2.3 Multimedia Device Requirements

Adore IAX Softphone requires both speakers and a microphone to make calls. Any of the following configurations are acceptable:

- External speakers and microphone
- Built-in speakers and microphone
- Headset

### 2.4 Install Adore IAX Softphone

Attention Win2000/XP users! You must have administrative privileges to install Adore IAX softphone. If you are not sure whether you have such privileges, you almost certainly do not have them. Contact your system administrator. Attention Windows 2000! You need to install Microsoft Installer 2.0 from [www.microsoft.com](http://www.microsoft.com) before.

### 2.5 Install Application

For installing application you need to download it from our website [www.adoresoftphone.com](http://www.adoresoftphone.com)

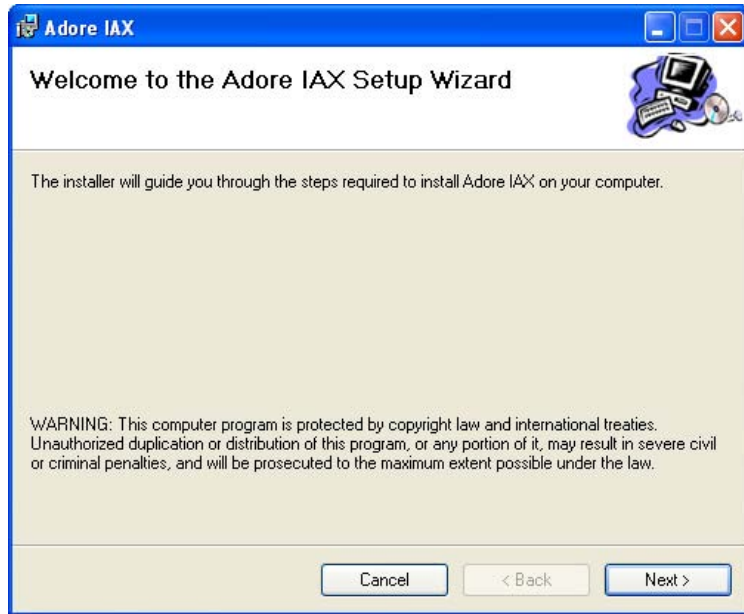
Fill the form and download the application Setup.





2.5.1 - Run the installation file.

- Window Appears click Next to Proceed.



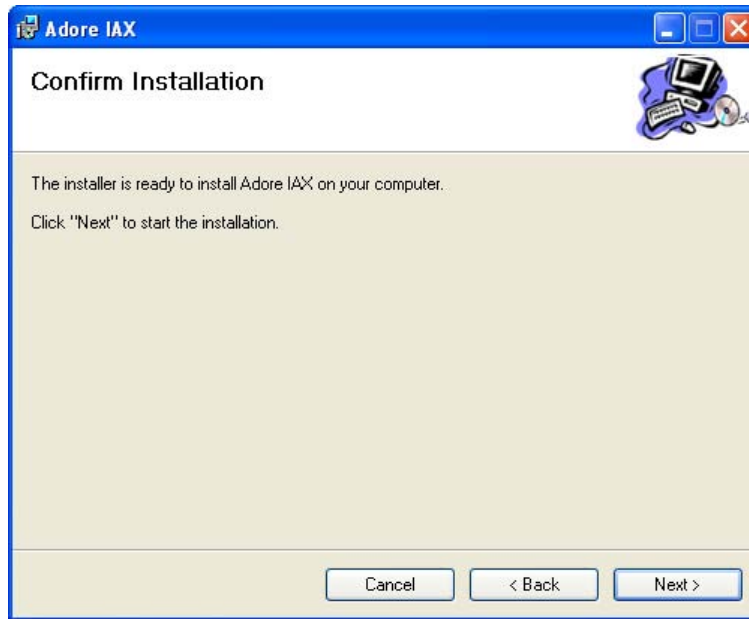
2.5.2 - Select folder where file need to be installed.



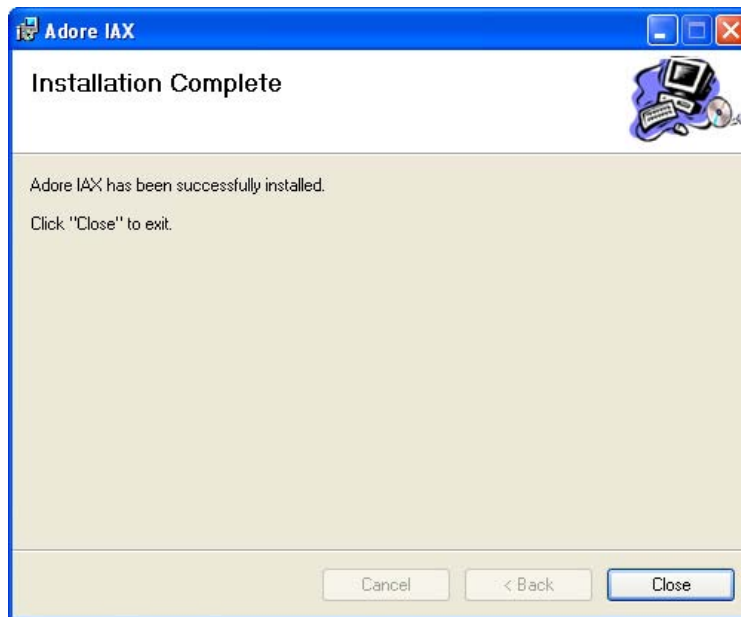




2.5.3 – Installer Ready to Install Adore IAX Softphone, Select Next to continue.



2.5.4- Click Close to complete installation.



## 2.6 - Uninstall Adore IAX Softphone

To uninstall Adore IAX Softphone, go to  
*Control Panel->Add/Remove Programs->Adore IAX Softphone>Install/Uninstall.*

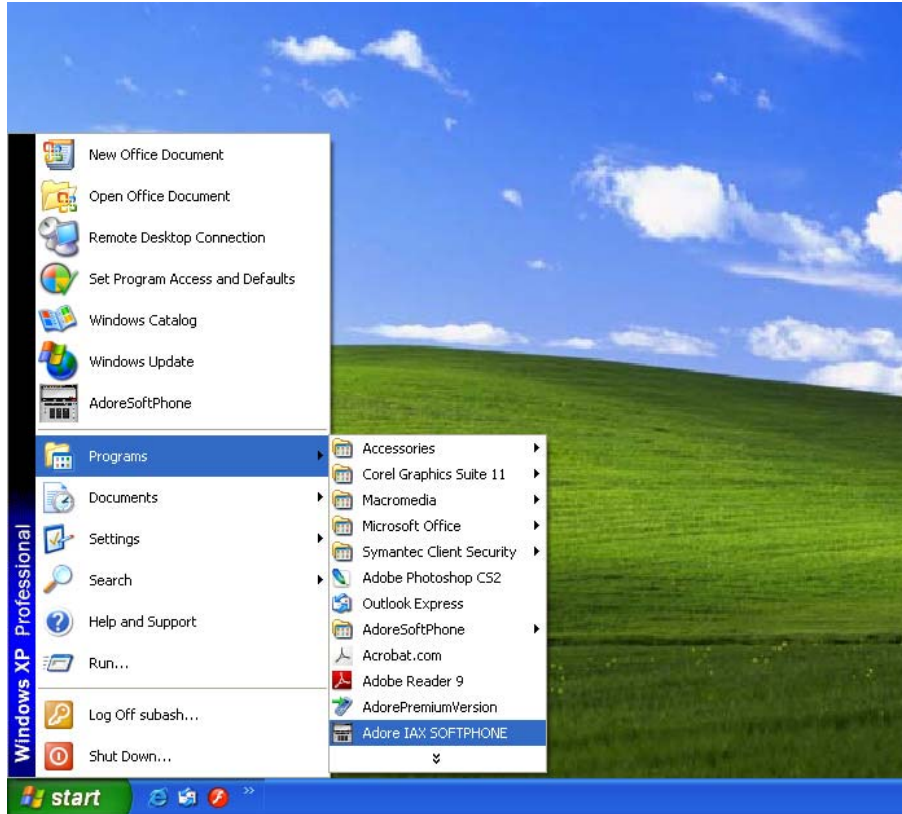


### 3. Start & Using Adore IAX Softphone

Go to Start-> Adore IAX Softphone.

Or

Click on Icon Adore IAX Softphone on desktop



#### Using Adore IAX Softphone

If Adore is not already running, start it as you would any other program: Use the **Windows Start** menu or double-click the desktop icon.



### 3.1 Register your Softphone

1. Login window appears


- Enter IAX IP, Username and password.
- Press Login Button
- Base Softphone window open. (With status message " Ready to call...")



### 3.2 Placing a Call

To make call


1. Press desired number through keyboard or through Dial Pad

2. Press Call button 





### 3.3 Ending a Call

1. Press  hang-up button.
2. Session message Display "Disconnected..."



### 3.4 Handling an Incoming Call

On incoming call Message Appear as Shown in Fig.3.4 & highlighted on taskbar

1. Press Call button  or Press  to reject call



Fig 3.4



### 3.5 Hold a Call

1. To hold a call press "Hold" button **Hold** it shows the message as on Fig 3.5
2. To Unhold Press "Hold" button again



Fig 3.5



## 4 Using Phone Book

Contacts allow you to store information about respondents you may want to call regularly. In Phonebook you can Add, Edit, Delete and Call to Contact very easily

### 4.1 Add Contact

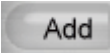
- Open Phone Book as in Fig 4.1
- Type Name and Phone No in corresponding Test Boxes
- Press  button



Fig 4.1



#### 4.2 Edit Contact

1. Select Name from list box
2. Edit Details you want to modify
3. Press **Edit** button



Fig 4.2

#### 4.3 Delete Contact

- Click on name in list you want to delete in list box Fig4.3
- Press **Delete** button



Fig 4.3



#### 4.4 Call to Contact

1. Select Contact in your list you want to call , as shown in Fig 4.3
2. Press **Call** button



Fig 4.4

#### 5. Using Recent Call

By using recent call you can get your Dialed Number of Softphone

To use Recent call clicks on **Recent Call** then use recent call detail







## 6 .Trouble shooting

Problem	Possible Reason	Suggestion
Phone unable to Registered (Keep showing Registering...)	Internet Connection is too slow or Drop / Server Not responding	Check your Internet Connection / server setting
	User and password is wrong	Cross check username and password (password is case sensitive)
Voice is too slow / voice is not audible	System volume is Low / sound driver not present / disable	Increase Volume by using system volume

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